

March 16, 2020

RE: New Hampshire Interlocal Trust COVID-19 Response

The New Hampshire Interlocal Trust is dedicated to providing a high level of service for our members, while also prioritizing the health and safety of our employees during these uncertain times of the COVID-19 virus. **As of Monday March 16, 2020, NHIT employees will begin working remotely from home to assist in preventing this illness from spreading further.**


Daily operations will continue as normal, Employees have continued access to phones and email. NHIT Administration will be re-evaluating the situation weekly and will update member groups when the NHIT office is set to re-open.

The NHIT Team is committed to providing our members with helpful information from Harvard Pilgrim and our partners with ways to stay protected during this time. Harvard Pilgrim is also actively monitoring the COVID-19 outbreak and until further notice has waived the cost sharing for:

- COVID-19 testing
- Doctors office, urgent care and emergency room services for COVID-19 testing
- Telemedicine Services (for any reason)

This past week NHIT released an email via Constant Contact with details on how Harvard Pilgrim is handling the COVID-19 disease. For more information on this email, please refer to the following link <https://conta.cc/2Qa8uFQ> or visit the NHIT website.

Sincerely,



McKenzie MacDougall
Member Services Manager